

# Trilogy HOLIDAY

CRIPPS

DANES

DUSTON

LINGS

EY441184

EY458219

EY492120

EY429927

Play Scheme  
for 5-13 years

Trilogy Holiday Playscheme is open on the following weekdays (excluding Bank Holidays) between 8:30am and 5:30pm (extended morning session available subject to demand). Children can be booked on for a week or individual days. To make a booking call 01604 838333 or alternatively visit one of our leisure centres.

	Dates	Junior Active DD Member	Leisure Card	Non Member	Days available to Book
<b>Individual Day Price</b>		<b>£20</b>	<b>£22.35</b>	<b>£23.70</b>	
February Half Term	17th-21st February 2020	£94.60	£106.60	£115.20	M T W T F
Easter	6th-9th April 2020	£71.45	£85.30	£92.20	M T W T F
Easter	14th-17th April 2020	£71.45	£85.30	£92.20	M T W T F
May Half Term	26th-29th May 2020	£71.45	£85.30	£92.20	M T W T F
Summer	20th-24th July 2020	£94.60	£106.60	£115.20	M T W T F
Summer	27th-31st July 2020	£94.60	£106.60	£115.20	M T W T F
Summer	3rd-7th August 2020	£94.60	£106.60	£115.20	M T W T F
Summer	10th-14th August 2020	£94.60	£106.60	£115.20	M T W T F
Summer	17th-21st August 2020	£94.60	£106.60	£115.20	M T W T F
Summer	24th-28th August 2020	£94.60	£106.60	£115.20	M T W T F
Summer	1st September 2020	£20	£22.35	£23.70	M T W T F*
October Half Term	26th-30th October 2020	£94.60	£106.60	£115.20	M T W T F
Christmas	21st-23rd Dec 2020	£54.90	£64.60	£69.10	M T W T F*
Christmas	29th-30th Dec 2020	£37.80	£43.60	£46.30	M T W T F**
Christmas	4th January 2021	£20	£22.35	£23.70	M T W T F*

**TRILOGY**

JUNIOR ACTIVE



\*Lings Forum and Duston Sports Centre only.

\*\*Lings Forum only.

All dates subject to change.

01604 838 333 [TRIOLOGYLEISURE.CO.UK](http://TRIOLOGYLEISURE.CO.UK)

# FUNZONE TERMS & CONDITIONS

## Bookings & Payments

1. Full fees are payable at the time of booking.
2. Full fees are payable in the event of non-attendance or absence through sickness.
3. A late fee of £5 per child for every 15 additional minutes, will be imposed if you are late collecting your child outside of the hours booked.
4. Should it be necessary for you to cancel your child's place on Funzone, you will receive a refund only if your cancellation request is on the day the booking was made (refunded using your original payment method).
5. All other refund requests should be made in writing immediately enclosing all of the bookings details. Written refund requests will be given at the discretion of the Funzone Supervisor.
6. All extended hours places must be booked 48 hours in advance. Late bookings will only be accepted if adult to child ratio allows.
7. Funzone accepts childcare voucher payments. Failure to pay in a prompt manner may result in your child's place being cancelled.
8. If you are paying via childcare vouchers we must receive payment prior to your child attending the Playscheme. Any outstanding payment would mean that the child would not be able to attend Funzone until the payment has been fully received.

## Illness & Medication

9. All medical conditions must be disclosed at the time of booking. The Funzone Supervisor may contact you prior to your child attending to discuss these. Children must be deemed safe to attend within the adult to child staffing ratio by the Funzone Supervisor. Unfortunately Funzone is not able to provide 1:2:1 care for children however, may be able to support in other ways.
10. If your child becomes ill and contagious, children may not attend Funzone until at least 48 hours after their symptoms have ceased. This is to protect the welfare of other children attend Funzone.
11. In the event that your child is ill it is common practice for us to contact you to arrange for you to collect your child.
12. If your child becomes seriously ill whilst attending Funzone and we feel emergency treatment is necessary, we will call an ambulance immediately and contact the Parent(s) / Guardian(s) as a matter of urgency.
13. If your child requires any medication please clearly mark it and hand it to the Funzone Supervisor at the start of the day. Medicine cannot be stored at Funzone overnight and must be self-administered by the child.
14. Parents are responsible for the updating of the children's record throughout the year as to changes in contact details/ medical records.
15. Any accidents or incidents that take place while your child is attending Funzone will be recorded and parents updated on a daily basis.

## What does your child need?

16. Please ensure your child wears appropriate clothing for leisure activities i.e. loose fitting clothing and a pair of trainers.
17. Swimming kit will be needed if you wish your child to take part in the water activities. (8-13 years at Lings Forum, Danes Camp and Cripps).

Non swimmers will be required to stay in a designated area as defined by Funzone staff. Children who do not take part in water activities will be required to sit at the side of the pool.

18. We recommend you protect and send your child with sunscreen (factor 25+) during sunny weather. Children must be able to apply the sunscreen themselves.
19. Your child will need to bring a packed lunch, refillable drinks bottle, and healthy snack (fruit or yoghurt). We would like to request that parents refrain from including foods containing nuts in lunch boxes due to the increasing number and severity of allergies. Lunch boxes are not cold stored therefore, it is advised they do not include perishable items unless ice / cold packs are used. Please ensure your child's lunchbox is clearly labelled.
20. Your child may bring a small amount of spending money if you wish them to use the vending machines. Children will only be permitted to purchase one small bag of sweets, crisps or one chocolate bar from the vending machines. On film days children are permitted to buy one larger bag of sweets or popcorn.
21. We advise no toys or items to be brought in from home and accept no responsibility for loss, damage or accidents caused by such items.
22. Mobile phones or internet enabled devices are not permitted at Funzone. If you and your child need to contact each other, calls can be put through the reception telephone.

## Other Important Information

23. We have permission to take your child off the premises, under supervision.
24. All children must be signed in and out by an adult aged over 18 years old. We are only responsible for children between signing in and signing out.
25. We must be informed in advance if someone else will be collecting your child.
26. Funzone operate a password collection policy. Anyone collecting your child should be named on your child's admission form and will also need to disclose to us a unique password, which has been previously set up with a member of the Funzone team.
27. Please note we operate a behaviour policy (a copy is available upon request). As a result of persistent poor behaviour you may be required to collect your child.
28. Parents should be aware that some activities, e.g. physical games, swimming carry a certain element of risk. Funzone is committed to the health and safety of all its customers and endeavours to ensure that any such risk is kept to a minimum. Booking a child onto Funzone means you take responsibility to allow them to participate in all activities unless specified to Funzone Supervisors.
29. Most films are certificate U or PG but ratings 12A may be considered. Please let the co-ordinator know on the day of the film if you do not wish your child to watch the film.
30. Funzone does attend some general public sessions; these include, but are not exclusive to, swimming, Forum Cinema and roller skating.
31. Funzone has a zero tolerance on mobile phones. Mobile phones within our settings cause a breach of our child protection policy and are therefore banned. Furthermore, any devices with internet connectivity capabilities are also prohibited.

